

2024-2025 CV
Fadi Qutaishat
Department of Business Information Technology
AACSB Status: SA
 Mobile phone : +962 6 5359949 ext. 5411
 Email: f.qutaishat@psut.edu.jo



RESEARCH PROFILE

Profile	Link	No. of Citations	h-index
Google Scholar	Fadi Qutaishat - Google Scholar	513	9
Scopus ID	38961966900	135	4

EDUCATION

Year	Degree	Major	Institution
2007	PhD	Information Systems	Loughborough University, UK
2003	M.Sc.	Information and Knowledge Management	Loughborough University, UK
1999	B.Sc.	Computer Science	Al-Ahliyya Amman University, Jordan

ACADEMIC POSITIONS

Year	Academic Title	Institution
2019 – Present	Associate Professor	Princess Sumaya University for Technology, Jordan
2017 – 2018	Part-time Lecturer	German Jordanian University, Graduate School of Business Administration, Jordan
2016 – 2017	Part-time Lecturer	Talal Abu-Ghazaleh Graduate School of Business, Jordan
2015 – 2016	Associate Professor / Sabbatical leave	Princess Sumaya University for Technology, Jordan
2013 – 2019	Associate Professor	Al-Balqa Applied University, Jordan
2007 – 2013	Assistant Professor	Al-Balqa Applied University, Jordan

ADMINISTRATIVE POSITIONS

Year	Title	Institution
2017 – 2018	Vice Dean for Academic Affairs	Al-Balqa Applied University, Jordan
2016 – 2017	Vice Dean for Postgraduate Studies	Al-Balqa Applied University, Jordan
2011 – 2014	Head of Management Information Systems Department	Al-Balqa Applied University, Jordan

PROFESSIONAL CERTIFICATIONS & MEMBERSHIPS

Year	Certification	Institution
2023-Presenet	Member of the IOA institution	Institute of Analytics

BOOKS/BOOK CHAPTERS – 5 Years

Year	Book/Chapters	Indexing
2006	Hepworth, M., Probets, S., Qutaishat, F. and Walton, G. (2006), “Personalization initiatives in the public and academic domains”, in Cox, A. (Ed.), Portals: People, Processes and Technology, Facet Publishing, London, pp. 38-51	NA

JOURNAL PUBLICATIONS – 5 Years

Year	Journal Publications	Article Classification (Basic, Applied, Teaching)	Indexing	Quartile
	Qutaishat, F. , Abushakra, Al-Omari, M, (2025). “A Student-Centric Perspective on Leveraging of the Metaverse in Higher Education”. Published in the Journal of Information and Knowledge Management, Vol. 24, No. 03, pp. 1-18	Applied	Scopus	Q2
2023	Qutaishat, F. , Abushakra, A., Anaya, L., & Al-Omari, M., (2023). “Investigating the factors affecting the intention to adopt cloud-based ERP systems during the COVID-19 era: evidence from Jordan”. Published in <i>Business Process Management Journal</i> , Vol. 29, No. 3, pp. 653-670.	Applied	ISI/Scopus	Q1
2023	Qutaishat, F.T. , Al-Oqaily, S.Z., Khattab, S.A., Zaid, M.K.S.A., Anaya, L.A., (2023). “The Determinants of ERP User Satisfaction and its Effect on Organizational Performance”. Published in <i>International Journal of Business Information Systems</i> , Vol. 43, No. 3, pp. 309-326.	Applied	Scopus	Q2
2023	Khattab, S.A., Al Shaar, I.M., & Abu Zaid, M.K., Qutaishat, F.T. , (2023). “The effect of relational bonds on e-commerce use, the mediating effect of customers’ online trust: evidence from Jordan”. Published in <i>International Journal of Business and Systems Research</i> , Vol. 17, No. 5, pp. 483-502.	Applied	Scopus	Q4
2023	Mohammad Al-Omari, Fadi Qutaishat , and Majdi Rawashdeh, (2023). “A Boosted Tree-based Predictive Model for Business Analytics”. Published in <i>Intelligent Automation & Soft Computing</i> . vol.36, no.1	Applied	ISI/Scopus	Q2
2022	Khattab, S., Shaar, I., Alkaied, R & Qutaishat, F. , (2022). “The relationship between big data analytics and green supply chain management by looking at the role of environmental orientation: Evidence from emerging economy”. Published in <i>Uncertain Supply Chain Management</i> , 10(2), 303-314.	Applied	Scopus	Q1
2021	Al-Omari, M., Rawashdeh, M., Qutaishat, F. , Alshira’H, M., Ababneh, N., (2021). “An intelligent tree-based intrusion detection model for cyber security”. Published in <i>Journal of Network and Systems Management</i> , 29(2), 1-18.	Applied	ISI/Scopus	Q1

2020	Bani Issa, W. M. & Qutaishat, F.T. , (2020). "The Moderating Effect of System Integration between ERP and CRM on Organizational Performance". Published in Jordan Journal of Business Administration, Volume 16, No. 1 (2020), pp. 331-345.	Applied	EBSCO/Scopus	Q3
2018	Qutaishat, F. T. , (2018). "The Moderating Effect of Information Technology on the Relationship between Self-Efficacy and Self-Management for Patients with Diabetes in Jordan". Published in International Journal of Electronic Healthcare. Vol.10, No.1/2, pp.81 – 95	Applied	Scopus	Q3

PROCEEDINGS/PRESENTATIONS – 5 Years

Year	Presentations	Article Classification (Basic, Applied, Teaching)	Indexing
2022	Anaya, L. and Qutaishat, F. , (2022). "ERP systems drive businesses towards growth and sustainability". ISCSI - International Conference on Industry Science and Computer Sciences Innovation, published by Procedia Computer Science, 204, 854-861.	Applied	Scopus

RESEARCH WORK IN PROGRESS

Year	Work in Progress / Title	Status (Submitted, Accepted)

GRADUATE RESEARCH SUPERVISION

Year	Thesis title	Role (Supervisor / Co-supervisor/Examiner)	Degree (PhD, MSc)	Institution
2019	Wesam Bani Issa. "The Moderating Effect of System Integration between ERP and CRM on Organizational Performance". Al-Balqa Applied University. 2019.	Supervisor	M.Sc.	Al-Balqa Applied University
2013	Rami Al-Sayed, "The impact of human resources information systems in training management in Jordanian public corporations". Al-Balqa Applied University. 2013	Supervisor	M.Sc.	Al-Balqa Applied University
2013	Dana Al-Weshahi, "The impact of the characteristics of human resources information systems on employees' performance: An applied study at Jordanian pharmaceutical sector". Al-Balqa Applied University. 2013.	Supervisor	M.Sc.	Al-Balqa Applied University

2024	The Influence of Online Behavior and Awareness on Trust in Online Financial Transactions: A Mediation Analysis of online Fraud Occurrence in Jordan.	Supervisor	M.Sc.	PSUT
------	--	------------	-------	------

GOVERNANCE/COMMITTEES

Year	Name of Committee /Institution	Role
2019-Present	Coordinator of the course “E-business for Business Students” (department level)/PSUT	Coordinator
2022-2023	Scientific research committee (department level)/ PSUT	Member
2022-2023	Postgraduate studies committee (faculty level)/ PSUT	Member
2022-2023	Faculty Council	Member
2022-2023	Hiring committee (department level)/ PSUT	Member
2022-2023	AACSB standard 7 committee	Member
2023-2024	Scientific research committee (department level)/ PSUT	Member
2023-2024	Postgraduate studies committee (department level)/ PSUT	Member
2023-2024	Hiring committee (department level)/ PSUT	Member
2023-2024	Head of two promotion committees (department level)/PSUT	Head
2023-Present	Development of a new Master’s program “ Technology Management and Policy”	Member
2024-2025	EQUIS Standard 2 – Programmes committee	Member
2024-2025	Scientific research committee (University level)/ PSUT	Member

COMMUNITY SERVICE AND SOCIAL RESPONSIBILITY

Year	Society/Association/ Institution	Role
2022-2023	Masters’ students questionnaires arbitration/ MEU	Arbitrator
2019-present	Jury Member for evaluating graduation projects/ Jubilee School.	Jury member
2023-2024	Masters’ students questionnaires arbitration/ Isra University	Arbitrator
2023-2024	Masters’ students thesis examination/ University of Jordan	External examiner
2023-2024	Ph.D. student thesis examination/ University of Jordan	External examiner
2023-2024	Masters’ students thesis examination/ University of Al-Balqa Applied University	External examiner
2023-2024	Fund for a research proposal at Petra university	Arbitrator
2023-2024	Committee to study the request to increase the capacity of “Business Intelligence” major at Petra university. Hired by the Higher Education Accreditation and Quality Assurance Commission.	Head