

RESEARCH PROFILE

Profile	Link	No. of Citations	h- index
Google	https://scholar.google.com/citations?hl=en&user=hxwxJbwAAAAJ	3	1
Scholar			
Scopus ID	54950852400	0	0

EDUCATION

Year	Degree	Major	Institution
2016	PhD	Business Information Technology	Hasselt University, Belgium
2006	M.Sc.	Computer Science	Al-Balqa Applied University, Al-Salt, Jordan
2003	B. Sc.	Computer Science	Princess Sumaya University for Technology, Amman, Jordan

ACADEMIC POSITIONS

Year	Academic Title	Institution
2016 - Present	Assistant Professor	Princess Sumaya University for
		Technology, Jordan
2013 - 2016	Instructor, Management Information Systems	Princess Sumaya University for
	Department	Technology, Jordan
2009 - 2013	Researcher / PhD candidate, Business	Hasselt University, Belgium
	informatics department	
2006 - 2009	Lecturer, Information Systems Department	Imam Muhammad bin Saud Islamic
		University, KSA
2005-2006	Lab. Instructor, Computer Science	Princess Sumaya University for
	Department	Technology, Jordan

ADMINISTRATIVE POSITIONS

Year	Title	Institution
2019 - 2021	Chair of Business Information	Princess Sumaya University for Technology,
	Technology Department	Jordan
2019-2020 &	Coordinator of MSc program in	Princess Sumaya University for Technology,
2021-present	Business Analytics	Jordan
2021-present	Coordinator of MSc program in	Princess Sumaya University for Technology,
_	Supply Chain and Logistics	Jordan
	Technologies	

JOURNAL PUBLICATIONS – 5 Years

Year	Journal Publications	Article Classification (<i>Basic, Applied, Teaching</i>)	Indexing	Quartile
2021	Damer N., Al-Znaimat A., Almansour A., Asad M., 2021, Analysis of Motivational Factors that Influence Usage of Computer Assisted Audit Techniques (CAATs) by External Auditors in Jordan, Academy of Strategic Management Journal, Vol. 20 (2).	Applied	Scopus	Q2
2021	Arrfou, H., AlBtoush, R., Damer N., 2021, <i>New</i> <i>holistic approach in managing the complexity of IT</i> <i>projects</i> , Academy of Entrepreneurship Journal, Vol. 27 (5).	Applied	Scopus	Q3

RESEARCH WORK IN PROGRESS

Year	Work in Progress / Title	Status (Submitted, Accepted)
2022	Al-Sai Z., Husin M., Syed-Mohamad S., Sadeq Abdin R., Damer N. , Abualigah L., Gandomi A., <i>Explore Big Data Analytics Applications and Opportunities Pre and Peri the COVID-19 Pandemic</i>	Submitted
	Damer, N. & Arrfou, H., Supply Chain Management & Customer Relationship Management: similarities and differences.	In progress

RESEARCH FUNDS/PROJECTS

Year	Project Name	Duration	Sponsor
2021-Present	GLOB-SM	3-years	ERASMUS-EU

GRADUATE RESEARCH SUPERVISION

Year	Thesis title	Role (Supervisor / Co- supervisor/Examiner)	Degree (PhD, MSc)	Institution
2021	Business Analytics Practice in Banking Sector in Jordan, Ahmad Murad & Mohammad Najdawi, PSUT, Jordan	Supervisor	MSc	PSUT
2021	Exploring the Impact of Digital Intelligence on Team Digital Creativity in Digital Transformation Organization, Reham Abd Alraheem, PSUT, Jordan	Internal Jury member	MSc	PSUT
2020	Customer Profiling of Logistic companies in Jordan and the Middle East. Department of Business Informatics, <i>Hamza Qubaa</i> , Hasselt University, Belgium.	External Jury member	PhD	Hasselt University, Belgium
2018	Using event log knowledge to support operational excellence techniques. Marijke Swinnen, Hasselt University, Belgium.	External Jury member	PhD	Hasselt University, Belgium

2013	The Aggregation of Basic Unit Fitness	Supervisor	MSc	Hasselt
	Degrees for Conformance checking			University,
	techniques, Moath Etoom, Hasselt			Belgium
	University, Belgium.			

GOVERNANCE/COMMITTEES (collective committees)

Year	Name of Committee /Institution	Role
2021-present	Postgraduate studies committee (school level)	Member
2020-present	AACSB accreditation committee (dep. Level)	Head & member
2017-present	Hiring committee (dep. Level)	Head & member
2019-present	Curriculum Committee (dep. Level)	Head & member
2019- present	Assurance of Learning (AOL) (dep. Level)	Head & member
2019-2021	Quality Assurance committee (dep. Level)	Head
2020-2021	Social responsibility committee (school level)	Head
2017-2021	KTSBT council (school level)	Member
2019-2021	AACSB accreditation committee (school level)	Member
2020-2021	Strategic plan development committee (school level)	Member
2019-2021	Curriculum Committee (school level)	Member
2019-2021	Assurance of Learning (AOL) (school level)	Member

*this is a selected list; the full list can be retrieved from the annual reports for the last 5 years and the lecturer portfolio system

COMMUNITY SSERVICE AND SOCIAL RESPONSIBILITY

Year	Society/Association/ Institution	Role
2005-present	Voluntary work to support people in need in general and orphans in particular. Working with the following institutes:	Intermediary between the donors and charitable organization.
	 Jordanian Association for Thalassemia & Hemophilia Association for friends of cancer patients Alrwahel Charity 	